

# DA Series of USB-to-Headset Adapters

### Harness the Power of Voice over IP

Computer-based Voice over Internet Protocol (VoIP) telephone technology has emerged as a productive, economical tool for administering call centers and other softphone-based organizations. Plantronics delivers a three-model series of USB-to-Headset Adapters to help businesses derive maximum value from their VoIP investments. Paired with any Plantronics professional headset—renowned in the industry for superior performance and comfort—the adapters infuse digital-signal clarity into every VoIP softphone communication. A range of features and pricing options ensure the right fit for all professional environments.

- Improved ROI. Benefit from VoIP economy and productivity without sacrificing enterprise-class performance or customer satisfaction.
- Leverage existing investments. Migrating to a VoIP infrastructure?

  The new system will be compatible with your current Plantronics headsets.
- Improve customer interactions. High-quality audio translates to smoother, more concise customer communications—and enhanced satisfaction.
- Experience enhanced VoIP sound quality. The DA55 and DA60 adapters offer digital enhancements that deliver crisp audio clarity in VoIP environments.
- Range of solutions. Entry-level, mid-range and premium solutions fit into contact centers and enterprises worldwide whatever their budgets or businesses demand.



>> >> DA60 USB-to-Headset Adapter



## DA60 Adapter — Superior Audio Quality and Control

Robust digital technology and PerSono Pro™2.0 software endow the DA60 with unparalleled command over voice and audio quality. The DA60 is ideal for medium- and large-sized contact centers with VoIP softphones, and for offices utilizing softphones for business-critical applications.

### Digital Audio Excellence

- $\bullet \mathsf{Call} \; \mathsf{Clarity}^{\mathsf{m}} \\ \mathsf{enhances} \; \mathsf{intelligibility} \; \mathsf{by} \; \mathsf{equalizing} \; \mathsf{incoming} \; \mathsf{call} \; \mathsf{volume}. \\$
- •SoundGuard® Plus™ shields listeners from overly-loud transmissions.
- Echo cancellation ensures natural conversation even with VoIP latency.
- Offers convenient volume and mute controls directly on the cord for instant access.

#### PerSono Pro Software

- Equalizes headset settings for optimal audio performance.
- •Tracks agent noise exposure to ensure compliance with workplace safety standards.
- •Secures customer information when agents leave their workstation.
- Displays transmit and receive volume to verify customer experience.

### DA55 Adapter — Digitally Enhanced Audio Quality

The DA55 adapter delivers digital audio excellence to contact centers and other organizations that use VoIP softphones as their primary communications tool and remote employees using softphones.

- •Call Clarity enhances intelligibility by equalizing incoming call volume.
- •SoundGuard Plus shields listeners from overly-loud transmissions.
- Echo cancellation ensures natural conversation even with VoIP latency.

# DA40 Adapter -- Affordable, Enterprise-Class Quality

Specifically for enterprise office communication or employees with both a desk phone and a softphone—the DA40 adapter is the most economical enterprise-class solution available.

- Affordably joins enterprise-class headsets with VoIP softphones.
- High-quality alternative to consumer-grade headset systems.
- •Compact size takes up minimal desk space.





**DA60 Adapter** 

**DA55 Adapter** 



DA40 Adapter

Feature:	DA60	DA55	DA40
Weight	5.8oz/164.43g	5.0oz/141.75g	2.4oz/68.03g
Quick Disconnect™	Yes	Yes	Yes
USB II Standard	Yes	Yes	Yes
Echo Suppression Technology	Advanced full duplex echo cancellation	Advanced full duplex echo cancellation	No
Value-Add Quality-Control Software	Yes	No	No
DSP	Yes	Yes	No
Web Software Updates	PerSono Pro, Firmware	Firmware	No
Inline Controls	Volume, Mute	No	No
Headset Compatibility	All industrial "H-top" and Polaris Plantronics headsets		
Warranty	2 Years	2 Years	2 Years





For more information about the DA Series or other Plantronics products, please visit our Web site at: www.plantronics.com

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